



Factory Authorized Service Center for Mid-West Instruments

# Repair Request Questionnaire

Complete this form if your kit doesn't work or is broken

27180 SW 95th Ave #3370  
Wilsonville OR 97070  
(503) 570-8689  
(503) 570-8780 fax

Date \_\_\_\_\_

Customer Name \_\_\_\_\_

Contact Phone Number \_\_\_\_\_

## Common Problems (check box if applicable)

- The pointer doesn't move
- Pointer movement is jumpy
- Water is leaking from the test kit
  - from valves
  - from body
  - from calibration adjust screw
  - from plumbing
  - from hoses
  - from filter
- Water constantly runs out of the low hose when high hose is connected and high and low valves are closed.
- Cracked lens
- Gauge front has water inside
- "Every backflow preventer I test fails testing"

## Notes about your test kit

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Include this completed questionnaire with your order form.